## **ComfortRead Usability Test Permission Form**

## Please read through this permission form.

## In this usability test:

* You will be asked to perform certain tasks on our website, “ComfortRead”
* Along with the tasks, you will be asked a few interview questions about your experience using ComfortRead.

Your participation in this test is completely voluntary. You have the right to withdraw at any time without penalty. All information collected during this test will be kept confidential. Recordings and observations will only be used for the purpose of this research.

If you have anymore questions, please email one of the following,

joshua.lopez1@maine.edu

[ ] I agree to be recorded during the usability test.

[ ] I do not agree to be recorded during the usability test.

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Signature Date

**Script**

Thank you for agreeing to the ComfortRead Usability Testing, I’m Josh and I’ll be running you through the basics of the website and asking you to perform a few tasks along the way. At the end I will ask you questions relating to the usability and accessibility of the app, feedback is welcome and encouraged at any point throughout the usability test. If at any point you decide you would like to stop and cancel the test, you may and everything up to that point would be discarded. All actions and everything you say today will be kept confidential, this is all to help shape the future of ComfortRead. If you have any questions or additional feedback, please contact the email in your contract.

The test will conclude of 4 tasks:

* Log into ComfortRead
* Paste in text
* Switch to dark mode
* Log out

Are you ready to begin?

To make the best observation, I will only give you the tasks and let you figure it out on your own; if you decide you are stuck and unable to finish the task, you may ask me for help.

With ComfortRead open and on the Login page, login using any fake credentials. Please try to log in.

<<User attempts task, note when any breakdowns/difficulties occur>>

Now, I will ask you to type or paste in any text you’d like (within reason of course).

(If there were any problems, affirm the user and say the app should definitely be improved and made more usable, thank you for your feedback)

<<User attempts task, note when any breakdowns/difficulties occur>>

Thank you, was any part confusing or difficult? Do you have any other feedback?

(If there were any problems, affirm the user and say the app should definitely be improved and made more usable, thank you for your feedback)

Next I will ask you to switch ComfortRead to dark mode.

<<User attempts task, note when any breakdowns/difficulties occur>>

Thank you, was any part confusing or difficult? Do you have any other feedback?  
(If there were any problems, affirm the user and say the app should definitely be improved and made more usable, thank you for your feedback)  
  
Now, to conclude the test could you log out of your account for me?  
  
<<User attempts task, note when any breakdowns/difficulties occur>>  
  
Thank you, was any part confusing or difficult? Do you have any other feedback?  
(If there were any problems, affirm the user and say the app should definitely be improved and made more usable, thank you for your feedback)

**Survey**

On a scale of 1-10 how did you feel about your confidence logging in and out of the website?

On a scale of 1-10 how did you feel about your confidence creating text?

On a scale of 1-10 how did you feel about your confidence toggling dark mode?

What would you say you liked about ComfortRead?

What did you find hard to use about ComfortRead?

What did you think about the layout of ComfortRead?  
  
What does ComfortRead need to have added to it, so it actually helps people <actually achieve the ultimate goal of the app i.e. aid readers in reading comprehension>?

*Note to users of this template: take care to write the ultimate goal of your app, look back at your problem statement, project description, the “so that <reason>” parts of your user stories.*

Thank you for taking the time to test our app!  
  
Are there any other features or functionality that you think would be good to have in the website?  
  
Is there any other feedback you would like to provide on improving the website?